

PORT OF STOCKTON - 85 YEARS OF INNOVATION

Annual Reports

2018 saw the Port of Stockton reach an impressive milestone as it celebrated its 85th year of operation. "85 Years of Innovation" takes a closer at what has driven our success in the past while exploring the various ways the Port invests in its future and the future of the greater Stockton region. From the first commercial vessel in 1933 the Daisy Gray, to our current operations, the Port has become a major economic engine and job generator as well as leader in environmental stewardship for the greater Stockton region. An attention-grabbing die-cut cover, informative and engaging articles, bright and clean design, stylized watercolor images, and beautiful photography help tell the Port's story.

I. WHAT ARE/WERE THE ENTRY'S SPECIFIC COMMUNICATIONS CHALLENGES OR OPPORTUNITIES?

Every year, the development and creation of the Port of Stockton's (Port) Annual Report (Report) provides the opportunity reflect and highlight the growth and success experienced the prior year. In 2018, the Port handled a record-setting 4,739,249 metric tons of import and export cargos with 252 ship calls. To keep up with this activity, various important infrastructure projects continued closer to completion while environmental initiatives reaffirmed the Port's commitment to environmental sustainability. The Port also remained committed to its community, sponsoring free mobile dental services to underprivileged communities, engaging elementary students in owl pellet dissections, and fostering the next generation of the Stockton workforce with our internship program.

Internally, the primary challenge was to synthesize information from several departments within the Port and present it in a cohesive way. Externally, the challenge was to distribute the Report widely and to the right people to increase awareness of the Port and how we contribute to the prosperity of the region.

2. HOW DOES THE COMMUNICATION USED IN THIS ENTRY COMPLEMENT THE ORGANIZATION'S OVERALL MISSION?

The Port's mission is to provide excellent service to our current business partners and attract new business, all while being a positive force for the local Stockton community and an exemplary steward of the environment at large. The Report documents a year of carrying out this mission.

The Report is set up to tell our complete story of who we are, how we operate, our current initiatives, and our continued investment in our community and environment. The Report is divided into six sections including:

- A Port's Journey
- Operational Efficiency
- Financial Transparency

- Community Commitment
- Environmental Sustainability
- Events & Recognition





STOCKTON INSTITUTIONS HONOR THE PORT





PARTNERS IN TRADE

.7 MILLIO

e matrixing to add the set of th

The featured centerfold shines a spotlight on the Central California Traction Company (CCTC), the rail company that builds and operates on-dock rail at the Port. CCTC plays an important role for the Port, not only by moving cargo from the docks to warehouses, but also by connecting this Port rail network to Union Pacific Railroad and BNSF Railways. Combined, these two rail lines cover 2/3 of the U.S., making CCTC indispensable to the Port's operations.

Sections on the Port's operations feature ship movement and tonnage breakdowns, landside infrastructure improvements, a look at the Port's booming real estate business, an impressive list of tenants, a view of the Port's worldwide trading partners, and a detailed overview of its finances. Each section features infographic factoids in sidebars that highlight important figures.

Other sections highlighted the Port's commitment to the community and continuing education and enhancement programs. For example, in 2018, Port staff visited area elementary schools to present a workshop about the biology, life history, and habitat of barn owls as part of the Port's owl box program. Meanwhile, five key internships (within the Accounting, Information Technology, Maritime Operations, Environmental and Human Resources departments) helped to foster the next generation of the Stockton workforce. Other initiatives like bringing a mobile dental service to the Boggs Tract neighborhood, tree planting, and the Stockton Leadership Breakfast are summarized in this section.

The remaining sections touch on the Port's environmental initiatives and the awards and recognition the Port has received for its success. As one of the newest members Green Marine Program, the Port voluntarily submitted to an environmental review of their cargo handling procedures and environmental leadership and received certification for its leadership in this area. The section on events and recognitions highlight the Port's hosting of the Association of Pacific Ports 105th Annual Conference, the Port's own 85th anniversary celebration, community recognition of two members of the Port Board of Commissioners, and awards received for the Port's communications and accounting.

3. WHAT WERE THE COMMUNICATIONS PLANNING AND PROGRAMMING COMPONENTS USED FOR THIS ENTRY?

To prepare for this Report, Port staff engaged in the following activities:

Research and Outreach—The Port reached out to various internal department leads and staff to gather vital information on the various sections of the Report.

Article-writing, Photography, and Design—Writing content for each article takes brainstorming, drafting, editing, rewriting and finalizing. Photography is taken each year at the Port, in and around the facilities, and at various off-site events throughout the year. The Report's layout, design, and illustrations are created to bring colorful flavors to what is considered to be a typically dry piece of information. It is important to the Port to show our personality in everything we do.

Distribution—The Report is widely distributed. Over 1,500 copies were printed and disseminated throughout the community to local and regional









lince 1933, the Port of Stockton has connected the city	the Nav
of Stockton and the greater region to the global trade setwork, creating jobs and prosperity while protecting	12-13 R
ur environment and lifting up our local communities.	Maintair
IS years later, we handled a record-setting 4,739,249 netric tons of import and export cargos with 252 ships	sustaina and qua
alls, despite a challenging international economic	We also
limate due to tariff negotiations affecting the cement ind steel sectors. We continue to succeed by staying	free m commu
committed to serving our tenants, adapting to changes	dissecti
n the market and investing in our infrastructure to morove operations.	Stocktor
	2018 w

 cocupancy rate, we are seeing S5th year, the Port repard into new terminals and reparation has spurred updates and ur infrastructure, and we've made to how how roution. Midneime Pariette Mitchen weiter Pariette

progress with the Navy Drive Widering Project, We hope



stakeholders, industry professionals, business partners, and federal representatives. It was debuted at the State of the City event held at the Port of Stockton in May 2019 and was also on display at various trade shows including the AAPA Annual Conference in Norfolk, VA, BreakBulk Americas Annual Conference and Tradeshow in Houston, the Railway Industrial Clearance Association Annual Conference in Utah, and several others. The Report is also available on the Port's website for online viewing with an elegant page-flipping interface.

Evaluation—To measure success of the Report, the Port seeks direct, honest, anonymous feedback through the use of a survey administered online and inperson. The Port's primary target audience is the maritime industry and the Stockton and Central Valley business community and local government. Secondary target audiences are the general public of Stockton and those who live in the Central Valley region who might be interested in what the Port does.

4. WHAT ACTIONS WERE TAKEN AND WHAT COMMUNICATION OUTPUTS WERE EMPLYED IN THIS ENTRY?

To create a Report that successfully communicates the Port's proactive vision for a prosperous future, the following strategies were implemented:

Highlight the Port's Success

Provide financial information, tonnage breakdowns, a list of trade partners and tenants, and other hard data to show the scope and scale of the Port's business operations.

Feature Environmental Programs

Share projects the Port is spearheading that will improve the overall environmental health of the Port and surrounding region, including habitat restoration and energy efficiency initiatives.

Demonstrate Community Investment

Highlight ways the Port actively engages with and improves the city of Stockton and Central Valley region. The Port supports a number of organizations working diligently to improve our community.

The Port engaged its Communications and Public Involvement sub-contractor, HDR, to guide the development of the Report and manage the creative design. HDR developed and implemented the following project timeline:

ТАЅК		DUE DATE	STATUS
*Kick off Meeting with Department Leads	POS/HDR	Tues, 11/13	
Provide section direction (word count/topics) to Port	HDR	Fri, 12/7	
Provide News Articles / Tenants, Staff, Awards Lists	POS	Fri, 12/14	
HDR gather photography for Report	HDR	Ongoing	
Port to provide draft section content to HDR	POS	Fri, 2/8	
HDR to provide draft pages for review	HDR	Fri, 2/15	
Port provide comments on Report Design		Fri, 2/22	
Send final design for POS approval	HDR	Fri, 3/1	
*Port Approve final design for print	POS	Fri, 3/8	
Format report for printing & send to printer	HDR	Wed, 3/13	
POS receives reports (quantity TBD by POS)	POS	Wed, 4/24	
Design online report for website	HDR	Fri, 3/29	







5. WHAT WERE THE COMMUNICATIONS OUTCOMES FROM THIS ENTRY AND WHAT EVALUATION METHODS WERE USED TO ASSESS THEM?

Feedback on the Report has been anecdotal in nature but almost unanimously positive. Readers have loved the dazzling photography, the approachable, colorful design and clean layout, and the informative articles on every aspect of the Port's activities.

Another sign of the Report's success is the utility it provides and the results it brings in the policy-making arena. The Reports are regularly provided to House and Senate Representatives and their staffers, as the Port justifies additional funding for U.S. Army Corps of Engineers dredging projects from the Office of Management and Budget, U.S. Fish and Wildlife Service, National Marine Fisheries Service, Department of Transportation, Department of Commerce, and the Department of Homeland Security. As Jeff Wingfield, the Port's Director of Environmental and Public Affairs, explains: "We typically start out our meetings by opening to a specific page as a reference point and leave with staff as a reminder/leave behind. The visuals really help hammer home our points for additional federal funding and support as they see the bustling seaport and our cargo throughput and job numbers! Most people not in the area think of Stockton as a sleepy port but the images and figures help to demonstrate otherwise."

In this way, the Report serves as a helpful tool in demonstrating the Port's dynamism to policy-makers, thus ensuring the continued funding of dredging and other projects that keep the Port running strong.